## YOUR FULL SERVICE AUDIO-VISUAL RENTAL COMPANY www.oavs.com

Thank you for your interest in Oakland Audio-Visual Service, Inc. We are a full service audio-visual rental company and have been servicing clients in the Bay Area since 1976.

We stock a huge inventory of equipment to handle meetings and events for audiences ranging from 10 to 10,000. We have audio, video, computer, projection, lighting, staging, and drapery. We can help with virtually anything you need for meetings, conventions, parties or other events. All you have to do is give us a call. Our experienced rental counselors will inquire about your event and suggest the correct equipment to make it a success. We understand that no two events are exactly alike and we tailor our equipment to meet your needs.

We can email or fax a current rental catalog to you of the items we rent, or you can visit our website and download a version at <a href="www.oavs.com">www.oavs.com</a>. Our website contains valuable information such as equipment photos and specifications, new customer forms, lens guides, staff email addresses and more information about our company.

After you place your order we can deliver, set up and remove your equipment. We also have technicians to stay and operate your event if you wish. We pride ourselves in our complete range of service to our customers. We are on-call 24 hours a day for after-hours emergencies or late orders. Just call our main number and our answering service will page our on-call technician. We don't use voicemail or recorded messages to answer our phones, because when you have a need we want a live intelligent person to assist you. Our technicians carry portable digital radios with them to insure constant communication with our office, enabling us to keep you informed.

We accept Visa, Mastercard, American Express, business and personal checks and can set up billing accounts 7-10 days in advance of your first order.

We want to make it simple for you to do business with us. We ask you to please fill out a new customer application for either business or personal rentals. This gives us the information we need to set up an account for you in our system. We will send you a rental catalog and credit application if you think you will be using us often.

Once again thank you for your interest in our company. I hope we can serve you in the future.

James M. Dukleth

**Operations Manager**